



Virtual Tax Preparer

As part of the Make Tax Time Pay program, Bissell Centre offers free income tax preparation, financial resources information, and applications for government benefits and subsidies to individuals and families with modest income.

Volunteers will support individuals and families by completing basic tax returns at home using UFile software and filing taxes online. This role directly contributes to the financial well-being of individuals and families living with a modest income.

****No prior experience required for this role. All training will be provided for approved volunteers.**

Qualifications

- Over the age of eighteen
- Friendly, patient, and welcoming demeanor
- Ability to work with socially and culturally diverse groups in a non-judgemental manner
- Comfortable handling personal financial information in a professional manner
- Double vaccinated with the final vaccine being over two weeks prior to volunteering and provide proof on first day of work.

Responsibilities

- Complete basic tax returns using UFile software and file taxes online
- Check to ensure all needed information is present and reported correctly
- Maintains confidentiality of all personal information
- Commit to a tax turnaround time of about a week per return

*Volunteers will **not** be required to complete complicated tax returns involving self employment income, investment income, or tax returns for the deceased

Location

Virtual

- Volunteers will work at home **and will pick up** prepared envelopes with tax information ready to be completed.
- Bissell Centre West (10530 96 Street NW)
- The Financial Empowerment Coordinator will remotely provide volunteer support



Time Commitment

- Flexible volunteer hours (remote)

Training

- Volunteers are required to join a 2.5-hour training session that includes orientation to Bissell Centre and Make Tax Time Pay, this will provide a thorough review of the tax filing process.
- Virtual Training- Dates to be scheduled and shared with volunteers later.

Screening Measures

- Complete Application Form
- Interview and Reference Check
- Police Information Check
- Volunteer Waiver
- Review and agreement to Bissell Centre policies and procedures
- Register with CRA as a volunteer tax preparer
- Register with CRA for an EFILE Number and Rep ID (*may take up to 30 days for approval*)
- Full proof of double vaccination with a minimum of two weeks since your second dose, as required by our policies to enter our spaces

Benefits

- Develop new skills.
- Directly contribute to supporting the financial wellbeing of Edmonton's most vulnerable citizens.
- A relaxed, team environment that promotes relationship building.
- Enhance your own knowledge of the tax system.