

Bissell Family Services

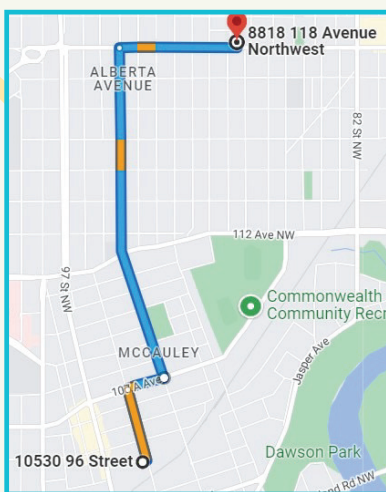


Directions to the Bissell Thrift Shop

(8818 – 118 Ave)

For those using Edmonton Transit:

- **Bus tickets** are available for pickup at Family Support Services.
- The closest bus station is the **Stadium Station** (95 Street and 106 Avenue).
- **Take #5 bus.** It arrives every 15-minutes.
- It will take **15-20 minutes** to reach the Bissell Thrift Shop (8818 – 118 Avenue) by bus.



CONNECT

FAMILY SUPPORT

FamilySupport@bissellcentre.org
780.423.2285 ext. 133

BISSELL THRIFT SHOP

780.471.6644

Important Changes To THE BASIC NEEDS PROGRAM

Starting December 1st, 2022, there will be changes to how individuals and families receive items from the Basic Needs Program.

To ensure we can support as many people as possible, this program is to be used only when a sudden, urgent, or unexpected situation happens. While vouchers can continue to be picked up at Family Support Services, items will **only be available for pickup at the Bissell Thrift Shop.**

We understand this will require extra time and travel to get basic need items (diapers and baby formula). However, given our capacity, this is the only way we can continue to offer the program to as many families as possible. It also provides more flexibility to families with limited options to pick up items.

Please remember the basic needs program remains the same. Access to diapers and formula is provided once-per-month—only the location for pickup has changed.

Based on their circumstance, we offer bus tickets to anyone who requires transportation. From the Stadium Station (95 Street and 106 Avenue), Edmonton Transit can take you to the Bissell Thrift Shop. Take Bus #5. As per ETS, it arrives every 15-minutes.

We thank you for your understanding and patience with the new system. It will allow us to help more families and provide more support to our community.

Current System

(Until November 30, 2022)

- Vouchers for Basic Needs Program can be picked up on Mondays and Fridays
- Items such as diapers and baby formula are available at Family Support Services (9331 – 105 Avenue)

New System

(Starting December 1, 2022)

- Vouchers for Basic Needs Program can be picked up from Family Support Workers on Wednesdays at Bissell Childcare (9331 – 105 Ave)
- Items such as diapers and baby formula are available only at Bissell Thrift Shop (8818 – 118 Ave)
- Bissell Thrift Shop (8818 – 118 Ave) is open Monday to Saturday (10 a.m. to 5 p.m.)
- It is closed on Sundays and holidays
- Bus tickets are available for transportation to the Bissell Thrift Shop
- Take Bus #5 at 95 Street and 106 Avenue
- It will take 15-minutes by bus to reach the store